

KAFICO

— INFORMATION · GOVERNANCE · CONSULTANCY —

Data Protection Officer Newsletter



July 2021

Compliance Review Started for Expert Care Hypertension

Demographic changes are increasing the number of people with Hypertension and a significant number of those diagnosed will have relevant comorbidity which affects the optimal treatment regime. The NHS is facing a short to medium term workforce recruitment and retention problem with a shortage of GPs. It is therefore important that other clinicians are empowered to support GPs in providing care of long-term conditions, of which Hypertension is one of the most prevalent. ExpertCare is a decision support tool for use in the management of Hypertension which intends to;

- i. Assists clinicians in optimising the treatment of hypertension whilst taking into account comorbidity consistent with relevant national guidelines e.g. NICE.
- ii. (ii) Empowers nurses and pharmacists to support GPs in the management of Hypertension thereby saving considerable GP manhours.
- iii. (iii) Reduces risk of inappropriate prescribing and adverse incidents affecting patient care.
- iv. (iv) Reduces the incidents of heart attacks and strokes saving on average £14,000 per annum per average 9,000 patient practice.

Kafico will update you on the outcome of the review once we have heard back from the supplier with answers to our questions.

Changing Signature / Practice Display Name on AccuRx Texts

It was recently brought to our attention that when a staff member sends a text communication to patients it may display their full name each time. Whilst there is a requirement for practices to be open and transparent about who has access to a

patient record and who is communicating with a patient we understand that some staff may not wish for their full name to be displayed each time and to every patient.

Having done some research, we have found that any individual can change how their name is displayed in the text by following the step by step instructions found here: <https://support accurx.com/en/articles/2259003-how-to-edit-your-signature-at-the-bottom-of-a-text-message>

Additionally, the practice can also set how their name sits on the bottom of generic texts as well.

For EMIS: <https://support accurx.com/en/articles/2392880-how-to-change-the-practice-name-at-the-bottom-of-the-text-message-for-emis-practices>

For SystemOne: <https://support accurx.com/en/articles/3467842-how-to-change-the-practice-name-at-the-bottom-of-the-text-message-for-systemone-practices>

Update to SMI Health Check Process – NSFT Access

The information sharing protocol which supports the delivery of SMI Health Checks by NSFT has been updated to include direct access and update to the system by NSFT – where practices are comfortable with this.

Do share this with your contact as NSFT and ask them to confirm that they are happy it reflects the process.

Make sure that you add NSFT to your access audit schedule so that you periodically check the access is appropriate.

Compliance Review Started for PCIT

PCIT provide a number of tools that integrate with SystemOne and support work towards QOF targets, among other things.

As a newly developed software, it requires some scrutiny before being used within practice systems.

We are currently working through their materials and hope to have an approved DPIA very soon.

Cinapsis – Shared Dermatology Service

The above project involves the use of a shared collection of personal data. The data input by GPs into the Cinapsis software, is combined with the data entered by the specialist Dermatology staff at Xyla (Previously ICS Insourcing).

As a result, the parties are Joint Data Controllers. This means that they share liability for the data held by Cinapsis. To assist practices with monitoring this risk, Kafico has scheduled and leads on a Joint Controller governance review twice a year to monitor changes, incidents and provider compliance.

The most recent one was held on 8th July 2021 and the links to the materials are [HERE](#).

In summary, there are no current concerns or issues arising.

Some minor amendments have been made to the [Information Sharing Protocol](#).

Actions for practices using Cinapsis are;

- Provide the new ISP to all staff using the system
- Provide the Acceptable Use Policy to all staff using the system

Practices may attend these meetings any time they wish so let us know if you would like to.

New Kafico Team Member

We have welcomed Maddy Watson to the Kafico Team as our all round Administrative guru!

Maddy studied Psychology and Criminology then proceeded to work in various administrative roles in a variety of businesses. This experience not only built the foundations for administrative work but also made it clear to Maddy that she wanted to work in the legal sphere.

New to the team and loving learning everything GDPR; Maddy is excited to be working at Kafico and to grow into the team.

She describes herself as eccentric and chatty, Maddy loves anything social and getting to know new people. If you can teach her something new she'll be all ears as she loves learning, especially if it's a topic she wouldn't naturally come across in her day to day.

DPO Masters

Some of you will be aware that Emma has been studying for her Masters in Information Rights Law and Practice and we can confirm that she has now been awarded her Masters with Distinction!

She has also been invited to publish her work in a peer reviewed journal. The work centres around the use of privacy inhibiting, algorithmic technology in the public sector and we will share a link in the autumn in case you are interested.

From your perspective, this satisfies UK GDPR Article 37 (5) which requires practices to designate their data protection officer on the basis of professional qualities and, in particular, expert knowledge of data protection law and practices and the ability to fulfil the necessary tasks.

Kafico Awards

2021 will see the inaugural year of the Kafico awards. Each award represents an element of our company core values which are: “Inspire Confidence, Not Panic Bring Solutions, Not Problems. Challenge Yourself Support Each Other” Help us to recognise our team for their awesomeness! If one of our team embodies any of our values in their work with you – feel free to Nominate them! (Submissions are anonymous).